

News Release

FOR IMMEDIATE RELEASE

August 24, 2009

Courtesy ride from the car to the Airport Terminal

Effective September 1, 2009 between 7 a.m. and 11 p.m. daily passengers needing assistance and who have parked their vehicle in the Long Term parking lot at Kelowna International Airport (YLW) will be offered a free ride from their vehicle to the Terminal building.

This new service is offered by Royal Star Enterprises Inc. which was awarded a new sub-lease agreement for the operation and maintenance of the public car parking lots at Kelowna International Airport effective September 1, 2009 and ending August 31, 2012.

Royal Star has operated the Kelowna International Airport Short Term and Long Term parking lots since April 1, 1989. The current sub-lease agreement expires August 31, 2009.

“Royal Star has always shown a strong commitment to customer service through staff training and customer assistance,” says Sam Samaddar, Kelowna International Airport Director. “This added-value service of the Courtesy Ride using a hybrid energy efficient vehicle should benefit many of our passengers, especially during the winter months.” By April 2010 an electric golf cart will also be used during the warmer months to help transport passengers needing assistance with luggage from the parking lot to the terminal.

Royal Star staff is also responsible for the on-going maintenance of the parking facility in terms of response to malfunctions, servicing, cleaning and repairs of the pay on foot machines and parking lot gates.

Parking at Kelowna International consists of 567 stalls in the Short Term Lot, 2006 stalls in the Long Term Lot, 33 curbside stalls with four pay and display meters located along the terminal frontage road, 72 stalls with two pay and display meters located at the North End of the Airport and 235 stalls with one pay and display meter in an overflow lot used during seasonal peak periods only.

Frequent travelers can take advantage of the “Gold Pass” program which can be purchased for \$119 per month and is equivalent to one-third the monthly maximum in the Short Term Lot.

New parking rates went into effect April 15, 2009 and can be found at the Kelowna International Airport website: www.ylw.aero.