

# Plug a Leak Week | May 16 to 22, 2010

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If you cannot find the source of the leak or don't know where your water meter is located, call the Water Smart program.

## Plug a Leak Week

See it. Report it. Fix it. Save on water and your bills.

### Plug a Leak Week "Plumbers"

During Kelowna's first Plug a Leak Week, a team of "plumbers" will be plugging information about how to identify and fix wasteful residential and commercial water leaks.

The street team will be running all over Kelowna on May 17 and 18, handing out prizes to people who report leaks in local restaurants, stores and other public spaces.

### Find out if you have a leak

If your water meter is located inside your house (usually in the basement, located near the main shut-off valve, where the water service enters your home) – simply look at it. Your meter will have a low flow indicator – either a small red triangle or dial. Next:

1. Turn off everything that uses water in your house
2. Look at your water meter
3. If the low flow indicator is turning, you probably have a leak.

If your water meter is located in a pit outside of your home, you will require assistance to look at the meter. Please see the contact information listed below.

### Identify the source of the leak

A dripping tap is obvious, but a small toilet leak might be more difficult to identify. Other household systems that use water can leak without your knowledge.

Water softeners, humidifiers, reverse osmosis water filters and ice makers

can leak without making a sound or showing any other tell-tale signs.



When the water meter is located outside the home, there is the possibility of having a leak between the meter and your house.

### We can help

If you cannot find the source of the leak or don't know where your water meter is located, call the Water Smart program at 250 868-3339 or [neal@getwatersmart.com](mailto:neal@getwatersmart.com).

Although we can't make repairs, we can help identify the source and provide you with suggestions to fix the problem, all free of charge.

Start saving water and money today!

**Water Smart Program**  
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